

CASE STUDY

Ibexlabs adopting Helix Connect + Amazon Bedrock (GenAI), built on AWS, to enhance its cybersecurity Security OperationsCenter (SOC) capabilities



About Ibexlabs

Ibexlabs, an AWS ISV Consulting Partner provides cloud architecture, migrations, DevSecOps, and managed services. They work with customers to design, build, deploy, and maintain solutions aligned to AWS best practices that increase the flexibility and efficiency of business processes. With a focus on SaaS, DevOps, and Security and 100+ successful customer launches, Ibexlabs provides best-in-class AWS cloud services and solutions to help clients achieve their business goals.

AWS Advanced Technology Partner

- Trellix has the following designations:
- Security Software Competency
- AWS SMB Software Competency
- Well Architected Review
- Authority to Operate on AWS and AWS Public Sector

All Trellix solutions are available on [AWS Marketplace](#) and AWS GovCloud.

With a need to enhance the security team's efficiency in promptly identifying and addressing high-risk threats, Ibexlabs saw an opportunity to revitalize its security posture. The objective was to improve visibility throughout the company's environment, boost the team's daily operational capacity, and reduce complexity and leverage next generation tools like Generative AI.

Customer Challenge

Integrating security data and tools from various sources and cloud environments was challenging. An incomplete or disjointed integration of data hindered the SOC's ability to correlate events, detect patterns, and identify potential threats accurately. Gaining visibility across their security operations posed a challenge, impeding their capacity to detect and analyze various threat vectors for proactive threat hunting.

Trellix Solution

After an exhaustive evaluation process, Ibexlabs opted for Trellix Helix Connect due to its advanced threat detection and response capabilities, seamless integration with AWS and GenAI tools, and comprehensive coverage across endpoints, networks, and cloud environments. Helix Connect with GenAI provides a unified view of security events across endpoints, networks, and the cloud, enabling Ibexlabs to identify and respond to potential threats quickly. Trellix Helix Connect, built on AWS, can scale automatically to accommodate Ibexlabs' growing workload, maintaining optimal performance without manual intervention. Adding GenAI further optimizes Ibexlabs' SecOps teams, further distilling threat data and providing time and cost savings while overall reducing risk.

Results

Ibexlabs now has a consolidated view of its security landscape, allowing for better-informed decision-making and proactive threat hunting. The automation and response capabilities of Trellix Helix Connect with GenAI empower the SOC team to swiftly address identified threats, significantly reducing containment and remediation times while minimizing potential damage. Trellix XDR's contextual analysis helps

Ibexlabs' SOC team prioritize alerts based on the severity and relevance of threats. Ibexlabs ensures that security teams can focus on addressing genuine security incidents by reducing false positives. Helix Connect has transformed Ibexlab's security operations and has reduced its analyst's workloads.

Ibexlabs made a strategic investment in Trellix to strengthen their cybersecurity defenses. Thanks to Trellix, Ibexlabs is now better equipped to confidently navigate the constantly evolving threat landscape. By offering advanced real-time threat detection and response, as well as the ability to seamlessly integrate with AWS services and data from over 1000 third-party sources, the use of Trellix Helix Connect, has been instrumental in enhancing Ibexlabs' cybersecurity posture.

Trellix is available in the [AWS Marketplace](#).

Start your [free trial](#) today.

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“At Ibexlabs, we are at the cutting edge of technology, providing project level services and managed services to our customers. Adding Trellix XDR with Helix Connect to our portfolio further modernizes our capabilities and puts us in a position to win against our competition. We depend on Trellix for their security expertise and completeness of vision - we are great bi-directional partners and value our relationship greatly.”

— Sri Adusumilli, CEO at IbexLabs

About Trellix

Trellix is a global company redefining the future of cybersecurity. The company's open and native extended detection and response (XDR) platform helps organizations confronted by today's most advanced threats gain confidence in the protection and resilience of their operations. Trellix's security experts, along with an extensive partner ecosystem, accelerate technology innovation through machine learning and automation to empower over 40,000 business and government customers.

